

C H A R T 8

END OF YEAR STATISTICAL COMPARISONS

	6/30/97	6/30/98	6/30/99	6/30/00	6/29/01	6/28/02	6/30/03
I. COMPLAINTS RECEIVED							
FORMAL	941	1,007	1,059	1,076	983	1,081	1,189
NATS	2,064	1,953	2,065	2,272	2,235	2,836	2,746
REVS	28	29	23	29	30	48	55
TOTAL	3,033	2,989	3,147	3,377	3,248	3,965	3,990
II. FORMAL CASES CLOSED	1,019	976	991	919	949	1,220	1,311
III. FORMAL CASES CARRIED FORWARD	963	995	1,065	1,229	1,282	1,138	1,017
IV. TRIALS							
DC TRIALS	39	27	31	51	53	54	29
PC TRIALS	33	32	22	58	52	65	92
TOTAL	72	59	53	109	105	119	121
V. PLEAS							
DC PLEAS	66	90	86	70	97	115	97
PC PLEAS	11	33	16	17	19	59	58
TOTAL	77	123	102	87	116	174	155
VI. DISMISSAL W/ TERMS (NO AGREE)	--	--	54	45	55	37	35
VII. AWAITING TRIAL							
DC LEVEL	67	65	67	72	76	54	48
PC LEVEL	81	60	101	111	180	157	160
TOTAL	148	125	168	183	256	211	208
VIII. AGING OF COMPLAINTS							
% INV >180 DAYS	20.6	23.4	25.7	25.5	32.5	26.3	21.5
#OPEN INV >180 DAYS	124	154	187	223	270	206	153
IX. REVENUE							
ASSESSED	\$44,064.33	\$84,151.72	\$65,176.04	\$44,977.93	\$125,301.22	\$134,265.91	\$166,120.84
COLLECTED	\$28,981.95	\$23,154.59	\$25,880.17	\$38,964.64	\$ 62,247.24	\$86,367.89	\$103,346.69
X. RECORDS CHECKS	713	937	1,009	1,147	573	452	799
XI. TERMS							
CASES	166	147	122	103	143	163	139
RESPONDENTS	118	121	99	86	114	115	81
XII. ACTIVE ATTORNEYS (IGS)	21,235	21,725	22,135	22,720	23,212	23,746	24,197